

Company: Enta Ticketing Solutions
Position Title: Business Analyst
Location: Baton Rouge, LA (Company Headquarters)
Position Type: Full Time / Direct Hire competitive



Company Description: ENTA Ticketing Solutions is a privately owned US based company that is a world leader in providing ticketing solutions and services to colleges and universities, arenas, theatres, stadiums, museums, festivals in North America. Offerings include managed solutions, stand- alone solutions, consulting, implementation and training services around the ENTA software product. In development and use for over 15 years, the ENTA Ticketing Solution is the world's most advanced box office/event/venue management solution. With over 540 venues worldwide, the ENTA Ticketing Solution has been proven in the demanding UK theatre market, United States university market, Premier League soccer stadiums as well as other major events and venues in the United States, Europe, Middle East, and Australia.

Position Description: In this exciting and meaningful role, you will use your strong organizational skills and established Agile training to help improve and contribute to the Agile team working with Card Walls, Target Process Requirement management software and other tools to help empower teams of highly competent developers and QA's to deliver world class software.

You will report directly to the development director.

Duties Include:

- Plan iterations and hold iteration planning meetings
- Manage teams of between 4-10 people on tasks as required
- Maintain morale and team wellbeing during high pressure periods.
- Make and promote suggestions to the development Director and the team on changes required to environment, process, product etc.
- Encourage team communication
- Organize and attend retrospectives
- Maintain Card walls and Digital requirement repositories
- React to fast moving and changing situations
- Work with business stake holders and the team to understand and develop requirements.
- Work with QA's to illuminate defects and blockers to release.
- Work in a fast and professional manner, always having the next delivery foremost in their mind.
- Help the team to meet deadlines.

Qualifications / Skills:

- Must have 4 years of experience with in an Agile Business Analyst role or Agile Project Manager role or some combination of both.
- Must have a minimum of 5 years in the software industry.
- Excellent communication skills – both oral and written
- Must have knowledge of both web and windows software platforms and releasing to said platforms, at a process level.
- Background working for a well known Agile Consultancy an advantage in a BA /PM role
- Knowledge of the ticketing industry an advantage but not a must.

This is a full time salary position with full benefits including health, dental and vision, life and disability insurance, paid vacation, 401k, and competitive salary.

For immediate consideration, qualified candidate should email their resume to USCareer@entausa.com

Candidates must be eligible to work in the United States. EOE